



WCS HUB & SPOKE HEALTH HOME

For Individuals Living
with Substance Use and
other complex needs





100 YEARS OF SERVICE

Standing Strong. Lighting the Path.

- Over 100 Years of Service to Wisconsin; Founded in 1912
- WCS works with more than 16,000 individuals annually through more than 40 unique programs
- WCS provides mental health, substance use, restorative justice and housing services to adults, youth and families
- WCS has 375 employees and a budget of \$33 million and growing





Health Home Vision

- Improved communication and collaboration among Hub and Spoke providers and stakeholders.
- Improved access to needed care and services for individuals served
- Sustained engagement with individuals seeking to develop their own recovery.
- Improved health and quality of life for individuals served
- Long term recovery for individuals served
- Decreased service costs for individuals.

WCS's Targeted Population...

Describe the population of people and region your program will serve?

WCS will provide health home services throughout Milwaukee County. We will work with individuals 18-years and older who may align with at least one primary substance use disorder (SUD) and co-occurring mental health and/or physical health needs.

Identified barriers to care & rapid access...

What problems in your region/populations served are you hoping to address through the program?

WCS will strive to help people achieve recovery using a unique approach of bridging the gaps across health systems. Although Milwaukee county is very rich in supportive services, the current approaches are fragmented and those in desperate need are sometimes lost in the process.

Our interests...



Why did you apply to pilot this new Medicaid Benefit?

WCS is committed to a Peer focused model and helping people in recovery; we want to connect all the systems and services.

We believe in the empirical successes of integrating Peer approaches into care & treatment across all behavioral health systems.

We recognize the valuable benefit of rapid access and genuine connection that ensures ease of access through care.



Guess Who's Moving?



YOU!!!

Pay your outstanding balance, or
release your apartment and turn in
your keys to the leasing office by
6:00PM today.

**Eviction will be filed promptly
Tuesday morning, 8/18/2020.**

© Sonja Lee If you have any questions call management office at

Describe the unique features about your region and the unique needs in the population.

Opioid Crisis, deaths, pandemic has made this worse; Milwaukee County has many needs; criminal justice connections; high poverty; social determinants of health; basic life needs and other stressors that contribute to the increase in SUDs;

40% Child Poverty Rate...

Milwaukee continues to face affordable housing crises...

Milwaukee has the second-lowest minority homeownership rate (27.2%) among the nation's largest metropolitan areas, according to a July 2021 report by the University of Wisconsin-Milwaukee's Center for Economic Development.

WCS HUB & SPOKE HEALTH HOME



Service types & SUD provider integration...

The WCS Hub team is vested in mobile connections to promote and contribute to the program goal of rapid access!

Currently, we foster a two-way referral process across health systems, providers & self-referral.

Inpatient, Residential, Partial Hospitalization (PHP), IOP, MAT, Outpatient, Recovery & Sober Living.

Spokes...Spokes...& Spokes..

Who are your spokes (current and expected in the future)?

Sixteenth Street Community Health Center

Advocate Aurora Health System

Community Medical Services

United Community Center (UCC)

Meta House

Progressive Community Health Center

Additional spokes joining soon...

What types of responses have you had from spokes and other stakeholders?





What capacity do you project for the number of people your site will have enrolled in six months?

About 60 people enrolled currently.

About 120 by end of year; maybe about 180 by March 2022; capacity will be 250 for current budget and plan!

How to refer to Hub & Spoke?

Please use our electronic referral, link here https://www.wiscs.org/programs/specialized_services/hub_spoke_health_omh.php

If the person is interested, they may also complete an ROI with you, please send to our inbox located at: healthhomeinfo@wiscs.org



Visit our web page located

at https://www.wiscs.org/programs/specialized_services/hub_spoke_health_home.php

HUB & SPOKE HEALTH HOME

Address

3732 W Wisconsin Ave.
Milwaukee, WI 53208

Phone: 414-914-9494

Fax: 414-914-9387

Contact us via email
Complete an online referral

**This program is expected to start in
June 2021.**

Please feel free to contact us at the phone and email provided with questions about the program and/or services. The referral form is available for testing by community providers or people seeking services.

Behavioral Health Services

**Community and Reintegration
Services**

**Court Services and Community
Alternatives**

Specialized Services

Bakari Center

Hub & Spoke Health Home

Peer Support Services

Sankofa House

Treatment Foster Care

Unlimited Potential Outpatient
Clinic

Wraparound Milwaukee

Drug Testing

Electronic Monitoring





WCS HUB & SPOKE
HEALTH HOME



Questions & Next Steps